

PREMIUM FIELD SERVICE

COST EFFECTIVELY IMPROVE YOUR OPERATION, SIGN UP FOR THE MOSS PERIODICAL MAINTENANCE PROGRAM

A customized and planned maintenance service aimed to optimize your machine for improved performance. This program is designed to support in the effort by providing a planned and profitable mean of planning regular visits by Moss service engineers.

Certified MOSS technicians perform both semi-annual and annual maintenance on your machine. We will help minimizing degradation, maximize overall equipment effectiveness (OEE) and perform machine audit.

PROGRAM INFORMATION

Perform a thorough examination of each functional area of the machine

Adjust machine settings, if required

Upon inspection accomplishment, we provide a final detailed report including a summarized list of issues and findings and a list of recommended spare parts

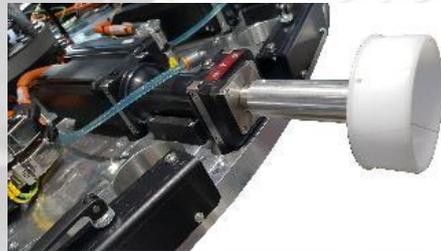
Share of knowledge to help you maximize the use of your equipment

Provide operator and maintenance personnel with mini-training sessions which can be personalized to meet your requirements

Counsel on ideal stock of spare parts

Optional in-depth training and mentoring on machine use, maintenance intervals and servicing

End each visit by meeting the appropriate factory personnel to summarize findings and discuss recommended actions



The exact content of program visitation can be tailored to your specific needs.

VISIT DURATION

The Moss technician's stay can be adapted to the complexity and to the number of machines he will be required to audit.

YOUR MOSS CONTACTS

www.moss.it

service@moss.it

sales@moss.it

 @moss

PROGRAM PRICING

The scheduled service program allows for significantly saving on travel expenses, as we will make travel plan of the Moss technician months in advance. This also maximizes the chances of having the same Moss technician visiting your plant. Parts recommended from the Premium Field Service are subject to a **discount** if ordered in coincidence with the visit.

Moreover, a further exceptional discount can be granted on standard service rates.

If you wish to take advantage of this program, we request a blanket purchase order. For the blanket order purposes, we can estimate the program cost based on the desired visit plan. We will then invoice each visit individually upon the return of the Moss technician. The blanket order should also include a reference period when the visits are to take place.

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