

REMOTE SUPPORT PLAN

RECEIVE IMMEDIATE TECHNICAL BACKING ON YOUR MOSS MACHINE

Save on travel costs and establish real-time connection to Moss machines on the factory floor for receiving latest software release, troubleshooting and analyzing alarms and their possible root(s).

PROGRAM INFORMATION

Immediate link to the control panel of your modem-equipped Moss machine via factory net safety

Receive support from first contact to final machine debug

Multilingual live support by a team of skilled Moss programmers to guide operators to perform tasks

Schedule software upgrades and study custom program adjustment in response to your productive needs

Upon inspection accomplishment, we provide a final detailed report including a summarized list of issues and findings and recommended spare parts

Scheduled machine efficiency examination



PROGRAM PRICING

We offer 50-hour prepaid packages at affordable prices: take advantage of preferential fares and save on standard service rates of skilled programmers.

YOUR MOSS CONTACTS

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